



Handling Allegations

Course Overview

Ensure owners, directors, senior staff and Designated Safeguarding Officers in recruitment businesses have the knowledge and skills needed to respond to allegations against candidates and staff members.

This is a full day training course delivered in-person or over 2-four hour sessions using Zoom Video conferencing.

LEARNING OUTCOMES:

- By the end of the course those attending will:
- Have considered what an allegation is and how allegations may arise (and how these are different from complaints or negative feedback)
- Be able to identify national and local guidance in relation to managing allegations of abuse
- Have discussed their role and responsibilities in effectively managing allegations and how they should work with partners including placements, LADO, social care and the police
- Have considered how to recognise the impact that personal values may have and how to ensure that their practice is evidenced based
- Have had the opportunity to consider the process from beginning to end
- Demonstrate an awareness of the emotional dimension of safeguarding work and identify ways in which they, staff and candidates can be supported during allegation investigations
- Have identified sources of support and advice, and next steps for them as an organisation

AGENDA HIGHLIGHTS:

- To ensure that children, young people and adults at risk are adequately protected from abuse by improving the way that those attending respond, manage and record allegations of abuse that have been made against staff or a candidate registered with their agency.

TARGET AUDIENCE:

- Staff responsible for responding to safeguarding concerns and allegations raised by Candidates, Clients and Consultants
- Senior Managers and Safeguarding Officers

TRAINER: Adele Gladman

INVESTMENT:

OPEN COURSE – Cost per head:

Virtual £450.00 plus VAT

IN COMPANY COURSE –

prices are based on 8 delegates plus Trainer expenses

Virtual £2,260.00 plus VAT

Face to Face £2,940.00 plus VAT

For further information on the above programme or to discuss your talent development needs, please call **020 3117 0910** or email teri.etherington@apsco.org

Courses are available to APSCo members and non-members alike. For non-member prices please contact APSCo Talent Development.